



News Updates

SafeData Introduces Telecom Recovery Services

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SafeData, a technology company focused on helping companies protect data, minimize downtime and recover and restore data quickly, has announced its new telecommunications recovery services.

SafeData's Voice Recovery Service provides companies with protection for their telecom systems to ensure business continuity.

With the SafeData Voice Recovery Service, companies can rapidly regain control of incoming calls after an outage, with faster and more flexible routing capabilities than any other technology at any price, the company says. This Web-based tool requires no new equipment and no need to change current local or long-distance telephone carriers.

Key features of the SafeData Voice Recovery Service include: Instant Reroute up to thousands of phone numbers in minutes or even seconds; Web Call Router to control rerouted calls through a Web interface; an off-site emergency hotline; compliance assistance as well as the core basic features.

SafeData's advanced package features include voice mail/voice-to-e-mail to automatically forward new messages to email; fax mail/fax-to-e-mail to receive inbound faxes and automatically forward them to e-mail addresses; find me/follow me to locate employees by automatically dialing more than one of their numbers; conferencing to establish emergency conference calls and hunt for distributing calls among employees located anywhere to almost any type of phone, according to the company.

Additionally, the new offering provides a VoiceCast Emergency Notification System for broadcasting recorded messages to small or large groups and establishing emergency conference calls with outboard calls to participants, and enabling employees to check in with a department or particular people. It also offers Live Answer, providing emergency overflow to one or several answering services.